



Payments - Authentication - Identity

Devices - People - Transactions



Opening Remarks

Quick Recap + Update

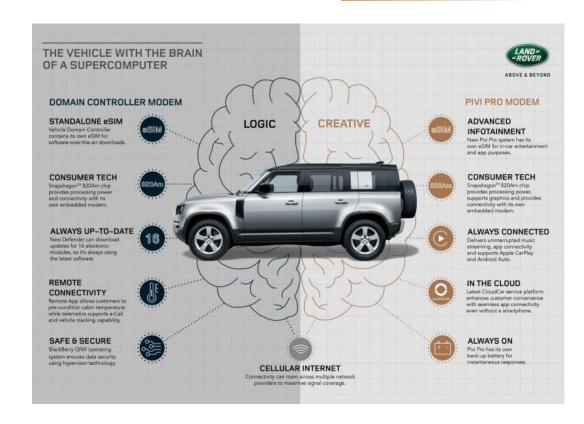
At last year's event, sessions and speakers highlighted:

- The need to improve/deliver a digital customer experience for eSIM consumers
 - Service providers should take the lead in developing and implementing an app-based approach (as GigSky and Truphone have done) to strengthen their customer relationships and better target services and options to consumers (or risk 3rd parties gaining a foothold)
- IoT use cases and delivery, managing it effectively and optimizing the supply chain
 - Automotive continues to lead with new growth strongest in tracking and supply chain/logistics applications
 - Pilots and trials are increasing in industrial and utilities sectors for in-field and infrastructure applications
- Standards/specifications, regulation and roaming
 - (Permanent) roaming remains an issue in notable countries, such as China, Russia, Brazil and Singapore
 - Availability and technical configuration of LTE-M and NB-IoT networks mean issues still to be fully resolved
 - SIM registration creates questions in many countries from a KYC and compliance perspective for eSIM but there has been a proliferation in the past 12-24 months in the numbers of companies with suitable solutions for this
- eSIM and iSIM
 - Now we have growing supplier developments and agreements with OEMs and partners to implement and deploy iSIM-based IoT with companies including Arm, Deutsche Telekom, Huawei, Qualcomm, Telit all involved
 - iSIM to be added to the GSMA eSIM specifications





Notable Product Launches



New Land Rover Defender features dual-eSIM implementation for enhanced connectivity enabling "Software-Over-The-Air" (SOTA) updates and Pivi Pro infotainment services





Lenovo ThinkPad X1 Fold and Motorola RAZR V4 both feature eSIMs; highlighting how eSIM can be seen as a new and attractive feature, enabling new form factors.

The RAZR V4 is the first eSIM-only smartphone and the X1 Fold is the first folding PC. Flexible connectivity is a feature of both products' marketing campaigns.





Latest Developments

Selected recent developments:

- Ericsson has announced its new consumer-orientated eSIM solution
 - Claims its fully-automated solution offers remote provisioning of user profiles and device management in a more flexible way and help service providers improve the customer experience (adding/removing additional/secondary devices, travel and roaming, try-before-you-buy, service back-up/redundancy, marketing and events options)
 - Believes eSIM advantages could drive a 10-15% increase in consumer service revenues (based upon user survey results)
- HMD filed an eSIM trademark application for "SIMLEY"
 - Items included mobile and communications services for Nokia-branded smartphones
 - Also included additional use cases relating to financial services (banking and crypto), user authentication / digital identity, LBS (marketing?) and service/device insurance
- More OEMs, such as Xiaomi, implementing eSIM in wearables and other personal consumer devices
- Hyundai, Kia, Seat, Tata and VW all announced new models of eSIM connected cars
- Nordic Semiconductor and iBASIS completed extensive field trials for eSIM for LTE-M and NB-IoT
 - Testing conducted in 24 countries to prove capabilities of eSIM with LPWA networks and devices for IoT
 - Necessary to address concerns around in-building coverage of traditional cellular networks

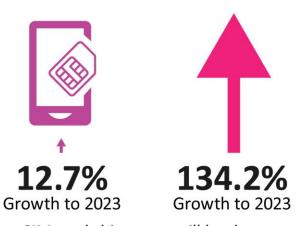




Data + Outlook

Mobile & SIM Shipments

SIM Cards eSE (inc. eUICC) Growth represents units/shipments



SIM card shipments will be down 3.5% to 5.3 billion units in 2019

Shipments in 2019



From 2018-2023 the SIM card market will grow by \$35 million and the eSE (inc.

eUICC) market will grow by \$799 million.



Note: Data and forecast published in 3Q19 from P.A.ID Strategies' Market Intelligence Service:

<u>Digital Secure Solutions – Credentials, Embedded + IoT Devices</u>



About Us





- >15 years analyst and consulting experience + 20 years of marketing experience with leading distributors and tier 1 vendors
- Payments, Authentication, Identity, Security + Connectivity
- Digital solutions, smart cards, credentials, keys, mobile, M2M + IoT, embedded, software, platforms, services
- Addresses innovation and disruptive technologies, strategies, companies
- Relates the application of technology to business processes, customer proposition and user

 P.A.ID Strategies



Expertise + Focus



- Insight and intelligence
- Interaction between four core areas
- Understanding effect and impact, addressing barriers
- Devices, technology, vendors, service providers
- Service delivery, user acceptance, go to market strategy





Payments - Authentication - Identity

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